

## **Franciscan Health System Criteria for Participation in the Physician Referral Service**

Updated August 2009

The following criteria must be met to participate in Franciscan Health System's Physician Referral Service, available free to the community at (888) 825-3227 and online at [www.FHShealth.org](http://www.FHShealth.org):

1. Must be a physician, podiatrist, or dentist who is residency trained; board-eligible or certified; and licensed to practice medicine in the state of Washington.
2. Must be an active member of the Franciscan Medical Staff who meets the qualifications for membership in accordance with the Medical Staff Bylaws, Rules and Regulations.
3. ARNPs, PhDs (psychologists) and/or other allied health practitioners (whether employed or not employed by FHS) who are licensed and certified in their specialty to operate an independent medical practice, open to the public, and reimbursed by contracted health insurance plans.

Following are examples of **allied health** practitioners who are **not eligible** to participate:

- Practice extenders, physician assistants, or surgical assistants (including employed or other contracted allied health practitioners).
  - emergency and trauma team
  - surgical practitioners
  - inpatient team practitioners
  - administrative or regulatory practitioners
  - dental practitioners
4. Must be a practitioner in good standing without restricted privileges in his/her specialty.
  5. Specialty, subspecialty and area of interest information provided by the practitioner must be consistent with the delineation of privileges within his/her specialty.
  6. The practitioner must notify the referral service of any changes in his/her profile and must update or clarify information as requested by the referral service.
  7. Franciscan Health System maintains the right to deny participation or modify profile information in accordance with its standards for participation and Code of Ethics.
  8. Practitioners must be accepting new patients.
  9. The practitioner must participate in quality assurance initiatives including surveys intended to gauge physician satisfaction with the quality of the referrals received from the referral service.
  10. Participation in the referral service is voluntary and free.
  11. Referrals by phone are given on a rotating basis with the final selection based on the consumer's specific needs and preferences. For online searches, all matching providers are displayed.
  12. Any questions or concerns regarding participation shall be directed to Budd Wagner, Vice President of Marketing & Communications at (253) 382-3851.